

# SIERRA LAKES COUNTY WATER DISTRICT

## Operations & Maintenance Office

P.O. Box 120  
7305 Short Road  
Norden, CA 95724  
(530) 426-7802  
Facsimile (530) 426-1120

## Administrative & Billing Office

P.O. Box 1039  
7305 Short Road  
Soda Springs, CA 95728 - 1039  
(530) 426-7800  
Facsimile (530) 426-1120

February 23, 2017

Dear SLCWD Customer:

The primary source of the Community's drinking water is Lake Serena. Water is withdrawn from the lake through a pipe that extends approximately 100-feet from the shoreline and is eight-feet deep. Every winter ice forms on the lakes, the thickness being a function of the amount of snowfall. The most recent storm has caused ice to form around the pipe with the result being the intake cannot be used. This circumstance last occurred at the end of March 2011 and lasted for approximately 13 days. The District maintains a well as a backup water source and steps are being taken to bring the well on-line today. The output of the well is less than the lake intake system but should be sufficient to meet the community's needs as long as residents make every effort to conserve water.

Thank you in advance for your cooperation in reducing water use to the minimum necessary. The District will post updates on its website as they become available. If you have any questions or concerns, please contact the office at 530-426-7800.

Sincerely,



Bill Quesnel PE  
General Manager

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